

LMAP[®]

*English Language
Mapping test*

CANDIDATE'S MANUAL

designed by
LANGAJ – Mapping & Testing Services

Academic, Business and International
communication assessment test

TABLE OF CONTENT



ABOUT THE LMAP ENGLISH TEST	3	LMAP TEST ADMINISTRATION	22
PURPOSES OF THE LMAP TEST	4	LMAP TEST SUPPORT	23
- LMAP Test delivery	4	LMAP DATA STORAGE	24
- LMAP Test presentation	4	- Data for Research & Development	24
- LMAP Results	5	- Data official registration	24
<i>Welcome To The Lmap English Exam Section</i>	5	- GDPR Compliance for Europe	24
<i>Lmap Test Instruction Section</i>	6		
<i>Personal Data Confirmation Section</i>	7	SPECIFIC CONTENT SECTION OF THE MANUAL	25
<i>Audio Check Section</i>	7	LMAP INTERVIEW OPTION	26
<i>Ready Page, Pause And Time Manager</i>	8	- Additional material check for the video	27
<i>Pause</i>	8	- Interview instruction page	27
<i>Time Manager And PAUSE Button</i>	8	- Vidéo interview page	28
<i>Grammar & Vocabulary Section</i>	8	- Writing interview page	28
<i>Written Comprehension Section</i>	9	- After the interview option	29
<i>Oral Comprehension Section</i>	10	- LMAP english test for spcific purposes	29
<i>Next Level Section Or Results Page</i>	11	- Transition from LMAP english test	
<i>Results Section</i>	12	to LMAP specific section	29
		- LMAP english test for specific purposes:	
BE READY FOR THE TEST DAY	13	test results	30
LMAP CEFR LEVELS	14	- LMAP english test or LMAP english	
- LMAP CEFR general level descriptors table	14	test-specific purpose with online proctoring	31
- LMAP CEFR oral comprehension		- Audio and video check	32
descriptors table	16	- Personal data confirmation page and data	
- LMAP CEFR written comprehension level		protection compliance	32
descriptors table	17	- Photo of official ID	33
		- Photo of the candidate	34
LMAP OFFICIAL REPORTS	18	- Specific test requirements	34
- LMAP official score report	18	- Random video for identity check	36
- LMAP official certificate of achievement	19	- What about online proctoring at MTS?	36
		- How do we manage suspicious LMAP test?	36
LMAP SECURITY	20	- How can i make a claim if my LMAP test	
- Personal secure code	20	is placed on suspicion confirmed?	37
- Multi-versioning and item mixing	20	- How do we manage proctoring data	
- Score report and official certificate		related to GDPR compliance?	38
authenticity	21		

ABOUT THE LMAP ENGLISH TEST



The LMAP test is delivered online and uses professional and global communication content to evaluate the English-language proficiency of nonnative English speakers, providing proof about candidates' ability in a real-world business setting. The listening comprehension portion of the LMAP test uses British, Irish, American and Australian English. The test itself is adaptive, using artificial intelligence based on multiple-choice and fill-in-the-blank questions. The test lasts between 15 and 70 minutes, depending on the candidate's level. The results are provided using the Common European Framework of Reference for Languages (CEFR) on an accurate ten-level scale.

PURPOSES OF THE LMAP TEST

The LMAP test measures academic & real-world business skills in an international environment, focusing on the kind of global communication used in professional settings.

The potential uses of the LMAP test are:

- Placement in English-language programs requiring proficiency in general and business English, for academic and business purposes
- Progress monitoring in English-language programs stressing proficiency in business English and global communications
- Exiting English-language programs by demonstrating proficiency in English listening and reading in a global business environment
- Admissions to short-term, degree and international programs
- Serving as a management tool for hiring, promoting and positioning employees
- Offering certification for high-stakes decision-making

LMAP TEST DELIVERY

The LMAP test has been designed by professionals from the tech and assessment industries.

The exam is web-based. It provides candidates with a great user experience based on the best practices in digital ergonomics, and offers a fully responsive interface that enables easy access from computers, laptops, tablets and smartphones.

LMAP TEST PRESENTATION

The LMAP is an adaptive test that uses artificial intelligence. The test lasts between 15 and 70 minutes, depending on the candidate's level. The questions increase in difficulty to cover CEFR levels A1 to C2.

A minimum number of correct answers is required in order to move on to the next level. If this minimum is not reached, the test will stop for the candidate.

For each level, the questions will address:

- Grammar and Vocabulary - 8 questions per level
- Reading Comprehension - one text followed by 3 questions
- Listening - an audio document with 1 to 3 questions per recording

LMAP RESULTS

The LMAP is one of the most accurate tests for measuring proficiency in academic, business & international communications and for determining rankings on the 10-level Common European Framework of Reference for Languages. The levels range from A1 to C2, and the test provides a breakdown of reading, listening and grammar/ vocabulary skills, as well as feedback dedicated to “workon” in the context of learning.

Once you've validated the final question, the candidate will be able to see the percentage of questions answered correctly. The final result, and the secure score report and/or official certificate will be sent by email, delivered via your authorized test center, or visible through your personal webpage within 15 minutes after the test ends, using your personal secure code.

WELCOME TO THE LMAP ENGLISH EXAM SECTION

Here you will find a short description of the LMAP test summarizing the key test topics.

- The LMAP is an adaptive test that uses artificial intelligence.
- The test lasts between 15 and 70 minutes, depending on the candidate's level.
- The questions increase in difficulty to cover the CEFR levels A1 to C2.
- A minimum number of correct answers is required in order to move on to the next level.

If this minimum is not reached, the test will stop there.

For each level, the questions will address:

- Grammar and Vocabulary - 8 questions per level
- Reading Comprehension - one text followed by 3 questions
- Listening - an audio document with 1 to 3 questions per recording
- You will have limited time for each activity, and you will see the time progress on the top of the screen.
- After starting the test, you will not be able to stop until the test ends.

Please go to the next page and read the final recommendations

LMAP TEST INSTRUCTION SECTION

In this section, you'll find the instructions the candidate needs to know before beginning the test.

For versions of the LMAP without pause

In this version of the LMAP Test, it is impossible to pause or stop after clicking the START button. If you encounter a problem with your Internet connection, the test will stop. You will be able to come back to the test later by logging in again with your personal secure code. The test will restart in the section where you stopped, but the questions will have changed.

For versions of the LMAP with pause

In this version of the LMAP Test, it is possible to pause the test. This means that you will be able to click on the PAUSE button, if needed. To restart the test, log in again with your personal secure code. The test will restart in the section where you stopped, but the questions will have changed.

What if I don't know the answer to a question?

If you aren't sure of the answer to a question, please tick "I don't know." We would like to draw your attention to the fact that wrong answers can penalize your overall score and level.

Can I listen to an audio question again?

You can listen to the recording several times per question, as long as the time limit of the activity has not lapsed.

When will I get my results?

Once you have validated the last question, you will be able to see the test results on the screen.

The final results, and the secure score report and/or official certificate will be sent by email, delivered via your authorized test center, or visible through your personal webpage using your personal secure code.

Please go to the next page and confirm your identity

PERSONAL DATA CONFIRMATION SECTION

In this section, the candidate will be asked to confirm his or her identity:

"Hereby, I confirm that the indicated identity is my own, and I declare that I am the person taking the test. In the event that this information is wrong or deceitful, I understand that I may be subject to penalties for misrepresentation."

The candidate will then sign a legal declaration.

This digital agreement will be recorded in the Mapping & Testing Services candidate records.

AUDIO CHECK SECTION

Before starting the test, the audio check system will ask the candidate to check that the sound is working for the listening comprehension questions. Please click on the AUDIO PLAY button. If you can hear the sound, click on the I HEAR THE AUDIO SAMPLE button to go to the next page.

If you cannot hear the audio sample, please check your equipment. The problem might lie with your headphones or in the parameters of your device or your web browser settings.

The LMAP is compatible with a large variety of web browsers, except versions of Internet Explorer earlier than 9.0.

Before starting the test, you will need to check that the sound works for the audio questions. Please click on the "audio play" button and then indicate if you can hear the sound or not.

▶ Play audio

I hear the audio sample well

I can't hear the Audio

READY PAGE, PAUSE AND TIME MANAGER

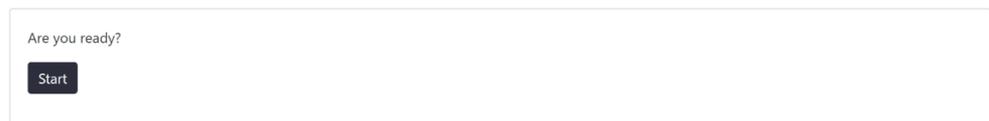
On the "Ready Page," you will find the START button. Make sure you are ready before clicking!

After you click, the test will begin.

PAUSE

Depending on the version assigned to you by your authorized test center, you will have two possibilities:

- The test center is not allowing "pause" because of the high stakes of the test = No action necessary.
- The test center is allowing you "pause" = In this case, you will have access to the PAUSE button. If you choose to pause the test, you will have to log in again with your secure code .

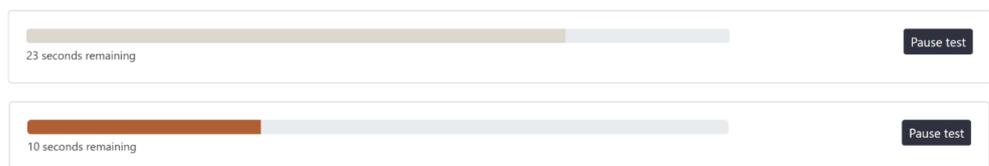


Are you ready?

Start

TIME MANAGER AND PAUSE BUTTON

On the top of this page, you will see the PAUSE button on the right, as well as the time progress bar. Make sure to select your answer and submit it before the time runs out. The bar will turn red for the final 10 seconds. You can scroll, if necessary, to access the SUBMIT button. Nevertheless, the progress bar will stay at the top of the screen.



23 seconds remaining

Pause test

10 seconds remaining

Pause test

GRAMMAR & VOCABULARY SECTION

The first section of the test will start at the A1 CEFR level, with GRAMMAR/VOCABULARY activities.

You will have to answer 8 questions.

Select the correct answer by ticking the appropriate box and click on the SUBMIT button to access the second question.

On the top of the page, you will see the time progress bar. Make sure to select your answer and submit it before the time runs out. The bar will turn red for the final 10 seconds. You can scroll, if necessary, to access the SUBMIT button. The progress bar will stay at the top of the screen.

Grammar / vocabulary

Instructions:
Select the correct answer.

Question:

We _____ psychometric tests to help us select senior managers for some years now, but as these tests have not proved to be very accurate, we _____ them out in the near future.

had used / are phasing

were using / have been phasing

have been using / will be phasing

are going to use / have phased

I don't know

Submit



WRITTEN COMPREHENSION SECTION

The second section of the test will start at the A1 CECR level, and will include written comprehension activities.

You will be given a text to read, followed by 3 questions.

Select the correct answer by ticking the appropriate box, then click on the SUBMIT button to access the second question. In order to facilitate your work, the text will remain on top, and the second and third question will move up onto the screen.

On the top of the page, you will see the time progress bar. Make sure to select your answer and submit before the time runs out. The bar will turn red for the last 10 seconds. You can scroll, if necessary, to access the SUBMIT button. The progress bar will stay at the top of the screen.

Written comprehension

Instructions:

Please read the text below and then answer the 3 related questions

Dear Team Members,

Since the move to our new premises 2 months ago, the management has been receiving complaints from team members regarding the decoration of the offices and corridors.

We have read the complaints attentively and realise that you particularly object to the bare, sterile white walls. I tend to agree with you and am committed to doing something about it.

Consequently, I have asked Work Colours, an interior design company specialised in work space design, to assist us in making your workplace more attractive.

In the next few days, each department will be contacted by a designer from the company to set up a meeting to discuss improvements. All team members will be invited to attend the meeting and will have the opportunity to give their input and ideas. We feel that each department should be allowed to decorate their space as they wish as long as everyone in the department agrees and the cost falls within the budget.

A catalogue will shortly be sent out to all department heads to share with their team members. You will be able to choose furniture, flooring, wall paint, plants, pictures and anything else that you consider will enhance your working environment.

We hope you will enjoy this collaborative approach to improving our workplace and wish you all an enjoyable weekend.

Yours sincerely,

Daniel Mason
General Manager
Burton & Reeves

Question 1 of 3:

The writer argues that few companies go further than implementing ethical principles in strategic decisions made by the top management, which he believes is unproductive.

The writer presents a case for implementing ethical principles first of all at the bottom of a company's hierarchy and letting the effects rise up to its management.

The writer argues that implementing ethical principles in strategic decision-making at top management level alone and without involving staff is ineffective.

The writer stresses the fact that implementing ethical leadership principles in a company affects a whole range of areas from the decision-making process to customer relationships.

I don't know

Submit

ORAL COMPREHENSION SECTION

The third section of the test will start at the A1 CECR level, with ORAL COMPREHENSION activities.

An audio recording of a dialogue or a single speaker will be played for you, followed by 3 questions.

Select the correct answer by ticking the appropriate box, then click on the SUBMIT button to access the second question. In order to facilitate your work, the recording will stay on the top, and the second and third question will move up onto the screen.

You can listen to the recording several times per question, as long as the time of the activity has not lapsed.

On the top of the page, you will see the time progress bar. Make sure to select your answer and submit before the time runs out. The bar will turn red for the last 10 seconds. You can scroll, if necessary, to access the SUBMIT button. The progress bar will stay at the top of the screen.

Oral comprehension

Instructions:
Please listen to the audio extract and then answer the 2 related questions

Play audio

Go directly to the questions

Oral comprehension

Instructions:
Please listen to the audio extract and then answer the 2 related questions

Play audio

Go directly to the questions

NEXT LEVEL SECTION OR RESULTS PAGE

Depending on the percentage of correct answers achieved in the first section, the candidate will either move on to the results page or proceed to the next level. Moving on to the next level requires answering 75% of questions correctly.

If you move on to the next level, the questions increase in difficulty to cover CEFR levels A1 to C2.

Please find below your online test results and their equivalence on the CEFR scale.
Please note that this test by itself should not be used as an absolute reference of your current level. It can only be an approximation of your level because it tests passive knowledge only.

Grammar / vocabulary
2 / 32 | CEFR Equivalence: **A1**

Written comprehension
0 / 36 | CEFR Equivalence: **A1**

Oral comprehension
0 / 32 | CEFR Equivalence: **A1**

Total Score
2 | CEFR Equivalence: **A1**

Description for level A1

You have some basic knowledge of the language. You can understand and reproduce learned expressions in order to satisfy basic needs in situations of immediate survival. You can introduce yourself or someone and ask someone simple questions about themselves and answer the same type of questions. If the other person speaks slowly and clearly, you can understand simple questions, isolated words, reproduce learned expressions, however you are not able to participate in a conversation.

RESULTS SECTION

When arriving at the end of the test corresponding to the candidates' level, the test will stop and show the LMAP results page. When the candidate decides to exit this section, it will not be possible to log in to the test again. The secure report and/or official certificate will be sent by email, delivered via your authorized test center, or visible through your personal webpage within 15 minutes of the test ending, using your personal secure code. To access the candidates' reports, go online at www.candidate.mappingtestingservices.com/result.



BE READY FOR THE TEST DAY

As the LMAP is a web-based online test, it requires the candidate to have a valid internet connection for the duration of the test, either on a computer, a laptop, a tablet or a smartphone.

The LMAP test provides the candidate with a fully responsive interface, allowing for a pleasant online experience on any type of device. In order to log in, you'll need your personal secure code. The code can be provided by the authorized test center by email, or, for onsite testing, on a paper voucher. Individual candidates can access the online store and register directly online. (Coming soon.)

A pair of working headphones is needed for the audio sections. A microphone is not necessary.

To log in, please go online at : www.lmap.mappingtestingservices.com, enter your personal secure code and tick the reCAPTCHA checkbox.



 Voir l'interface en français

Testee identification

Please enter your secure code:

Your 9-digit secure code

Je ne suis pas un robot



reCAPTCHA

Confidentialité - Conditions

Submit

LMAP CEFR LEVEL

The LMAP uses the best language measurement framework in the world: the Common European Framework of Reference for Languages. The LMAP test has been designed to be CEFR-native.

While many English language tests provide score correlation with the CEFR to only 6 levels, the LMAP offers higher accuracy, providing results across 10 CEFR levels.

This gives students, workers, schools, universities, companies, and language schools more precise information on a candidate's linguistic strengths and weaknesses.

The LMAP scale starts at A1 and stops at C2.

The ten levels are: A1, A2.1, A2.2, B1.1, B1.2, B2.1, B2.2, C1.1, C1.2, C2.

LMAP CEFR GENERAL LEVEL DESCRIPTORS TABLE

CEFR	CEFR GENERAL LEVEL DESCRIPTORS
A1	Can understand and use familiar and everyday expressions and very simple statements designed to meet basic needs. Can introduce themselves and others and ask questions about themselves - for example, where they live, who they know, what belongs to them, etc. - and can answer the same type of questions. Can communicate in a simple way if the other person speaks slowly and clearly and is cooperative. Can understand in situations of immediate survival, simple questions, isolated words, reproduce learned expressions.
A2.1	Can understand isolated sentences and frequently used expressions related to immediate areas of priority (e. g. simple personal and family information, shopping, local environment, work). Can communicate in simple and routine tasks requiring only a simple and direct exchange of information on familiar and routine topics. Can understand simple and standard business instructions and correspondence and can write short memos. Can take a phone message.
A2.2	Can describe in simple terms their job, their immediate environment and handle subjects that correspond to immediate needs. Can understand a conversation about simple everyday situations with a person whose language is not their mother tongue. Can express themselves in simple but hesitant language and make themselves understood by attentive interlocutors in elementary situations: introduce themselves, find their way around, ask for information, order a meal,... Can understand simple and standard business instructions and correspondence and can write short memos. Can take a phone message.
B1.1	Can understand the main points when clear and standard language is used and if it is a familiar topic in work, leisure, etc. Can handle most situations encountered while travelling in an area where the target language is spoken. Can produce a simple and coherent speech on familiar topics and in areas of interest. Can perform very simple tasks where no creativity in the language is required. Can describe an event, experience or dream, describe a hope or goal and briefly explain reasons or explanations for a project or idea. In terms of oral expression, spontaneity begins to take hold in simple situations, but the speech remains choppy and they look for their words.

CEFR	CEFR GENERAL LEVEL DESCRIPTORS
B1.2	Can understand a message of medium complexity, sometimes by having it repeated. Still has difficulty expressing himself on complex issues and often has to think about what they say because of many hesitations about vocabulary.
B2.1	Can understand common professional explanations. Can discuss past or future projects, can read simple technical documentation. Is able to write reports, letters of complaint, etc. with some difficulty.
B2.2	Oral and written comprehension is very extensive, is at ease in very diverse communication situations. Expresses with ease, even if grammatical errors persist. Vocabulary needs to be expanded to cope with greater oral communication situations, and to develop written expression and comprehension. Can understand most professional situations and English speakers at international meetings. Orally can meet most professional requirements, conduct job interviews, represent the company.
C1.1	Can express themselves spontaneously and fluently without much obvious searching for words. Can use language effectively and flexibly in social, professional or academic life. Can use complex sentences and idioms, even if some errors remain in the choice of vocabulary and misinterpretations can occur in translations. In an informal discussion, can follow exchanges (group discussion or debate) between natives and possibly ask to confirm details. Can understand native speakers in meetings and is able to conduct and actively participate in meetings. Can read all kinds of professional documents, write works for publication correctly, negotiate contracts. Can recognize a wide range of idioms and common phrases by noting changes in register.
C1.2	Can understand a wide range of long and demanding texts, as well as grasp implicit meanings. Can express themselves on complex subjects in a clear and well-structured manner and demonstrate control over the tools of organization, articulation and cohesion of discourse. Can easily follow complex and unfamiliar debates, conferences and discussions. Can understand a wide range of audio/video recordings in non-standard languages and identify fine details including implicit attitudes and relationships of interlocutors. Can participate in discussions, even on abstract, complex and unfamiliar topics, usually linking their own contribution to that of others. In a formal discussion, can participate in a debate on abstract, complex and unfamiliar topics, support the debate and argue in a convincing and relevant way.
C2	Can understand effortlessly almost anything they read or hear. Can summarize facts and arguments from various written and oral sources in a coherent manner. Can express themselves spontaneously, very fluently and precisely and can make fine nuances of meaning distinct in relation to complex subjects.

LMAP CEFR ORAL COMPREHENSION DESCRIPTORS TABLE

CEFR	CEFR ORAL COMPREHENSION LEVEL DESCRIPTORS
A1	Can react appropriately to simple orders. Can understand an intervention if it is slow and carefully articulated and includes long breaks to assimilate its meaning.
A2.1	Can understand simple typical sentences. Can understand expressions and meaningful words related to areas of immediate priority (e.g. basic personal and family information, shopping, local geography), employment). Can usually identify the subject of a discussion taking place in their presence if the exchange is slow and clearly articulated.
A2.2	Can listen to simple sentences and get ideas from them. Can understand enough to be able to meet concrete needs provided the diction is clear and the flow is slow. Can usually identify the subject of a discussion taking place in their presence if the exchange is slow and clearly articulated.
B1.1	Can understand simulated conversations on simple topics using basic structures. Can understand the main points of an intervention on familiar topics encountered regularly at work, at school, in leisure time, including short stories. Can usually follow the main points of a long discussion in their presence, provided the language is standard and clearly articulated.
B1.2	Can extract the general meaning of dialogues in everyday life situations. Can understand direct factual information on everyday or work-related topics by recognizing general messages and points of detail, provided the articulation is clear and the focus is current. Can usually follow the main points of a long discussion in their presence, provided the language is standard and clearly articulated.
B2.1	Can follow a lengthy intervention and complex argumentation provided the subject is quite familiar and the general outline of the presentation is indicated by explicit markers. Can grasp, with some effort, much of what is said in their presence, but may have difficulty effectively participating in a discussion with several native speakers who do not change their speech at all. Can understand personal points of view and the main points of a common telephone conversation. Can understand standard oral language live or on the radio on familiar topics that normally occur in personal, social, academic or professional life.
B2.2	Can follow a conversation on general topics and begin to understand non-verbal inferences. Can understand standard oral language live or on the radio on familiar and unfamiliar topics that normally occur in personal, social, academic or professional life. Only very loud background noise, inappropriate speech structure or the use of idiomatic expressions can influence the ability to understand. Can actually follow a lively conversation between native speakers. Can continue to listen even when the meaning is lost and can recover the common thread. Can understand the main ideas of complex interventions in terms of content and form, on a concrete or abstract subject and in a standard language, including technical discussions in their field of specialisation.
C1.1	Can listen and follow a conversation between two or more native people with sustained effort, even without being directly involved. Can perceive nuances of meaning in intonation. May follow a lengthy intervention on abstract or complex topics even outside their field but may need to confirm some details, especially if the accent is unfamiliar. Can recognize a wide range of idioms and common phrases by noting changes in register. Can follow an intervention of a certain length even if it is not clearly structured and even if the relationships between ideas are only implicit and not explicitly indicated. Can easily follow complex exchanges between external partners in a group discussion and debate, even on abstract, complex and unfamiliar topics.
C1.2	Can listen to people of different nationalities without difficulty, with some errors on complex nuances.
C2	Can understand any oral language, whether live or on the radio, and at any rate.



LMAP CEFR WRITTEN COMPREHENSION LEVEL DESCRIPTORS TABLE

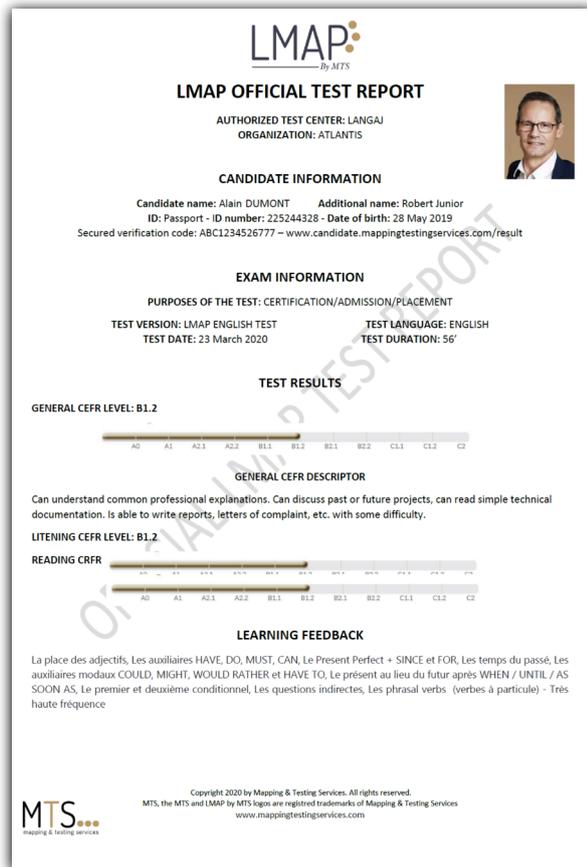
CEFR	CEFR WRITTEN COMPREHENSION LEVEL DESCRIPTORS
A1	Can read isolated words, road signs. Can understand very short and simple texts, sentence by sentence, identifying names, familiar words and very basic expressions and proofreading if necessary.
A2.1	Can read simple sentences, some advertisements. Can understand short and simple texts containing an extremely frequent vocabulary, including an internationally shared vocabulary.
A2.2	Can understand short "authentic" texts. Can understand short simple texts on common concrete topics with a high frequency of daily or work-related language.
B1.1	Can read and understand the overall meaning of instructions, brochures. Can read direct factual texts on topics related to their field and interests with a satisfactory level of understanding.
B1.2	Can read and understand the overall meaning of instructions, brochures. Can read direct factual texts on topics related to his/her field and interests with a satisfactory level of understanding.
B2.1	Can read and extract the general meaning of articles, magazines or newspapers. Can read with a high degree of autonomy by adapting the mode and speed of reading to different texts and objectives and by using appropriate references selectively. Has a broad and active reading vocabulary but may have difficulty with infrequent expressions.
B2.2	Can understand the details of a press article on a current subject. Can read with a high degree of autonomy by adapting the mode and speed of reading to different texts and objectives and by using appropriate references selectively. Has a broad and active reading vocabulary but may have difficulty with infrequent expressions.
C1.1	Can quickly scan and assimilate any written document, even if some words remain unknown. Can understand in detail long and complex texts, whether or not they relate to their field, provided that they can read the difficult parts again.
C1.2	Can read long books and understand everything but some details. Can understand in detail long and complex texts, whether or not they relate to their field, provided that they can read the difficult parts again.
C2	Can understand and critically interpret almost any form of writing, including abstract (literary or non-literary) and structurally complex or very rich in familiar expressions. Can understand a wide range of long and complex texts, appreciating subtle distinctions in style and implicit as well as explicit meaning.



LMAP

OFFICIAL REPORTS

LMAP OFFICIAL SCORE REPORT



The image shows a sample LMAP Official Score Report. It includes the LMAP logo, the title 'LMAP OFFICIAL TEST REPORT', and the authorized test center 'LANGAJ' from 'ATLANTIS'. The candidate's name is 'Alain DUMONT' with an additional name 'Robert Junior'. The report also lists the exam version as 'LMAP ENGLISH TEST', the test date as '23 March 2020', and the test duration as '56' minutes. The test results show a 'GENERAL CEFR LEVEL: B1.2', a 'LISTENING CEFR LEVEL: B1.2', and a 'READING CEFR LEVEL: B1.2'. A 'GENERAL CEFR DESCRIPTOR' is provided, and a 'LEARNING FEEDBACK' section offers advice on grammar and verb usage. The MTS logo is at the bottom left, and copyright information is at the bottom center.

LMAP
By MTS

LMAP OFFICIAL TEST REPORT

AUTHORIZED TEST CENTER: LANGAJ
ORGANIZATION: ATLANTIS

CANDIDATE INFORMATION

Candidate name: Alain DUMONT Additional name: Robert Junior
ID: Passport - ID number: 225244328 - Date of birth: 28 May 2019
Secured verification code: ABC1234526777 – www.candidate.mappingtestingservices.com/result

EXAM INFORMATION

PURPOSES OF THE TEST: CERTIFICATION/ADMISSION/PLACEMENT

TEST VERSION: LMAP ENGLISH TEST TEST LANGUAGE: ENGLISH
TEST DATE: 23 March 2020 TEST DURATION: 56'

TEST RESULTS

GENERAL CEFR LEVEL: B1.2

A0 A1 A2.1 A2.2 B1.1 B1.2 B2.1 B2.2 C1.1 C1.2 C2

GENERAL CEFR DESCRIPTOR

Can understand common professional explanations. Can discuss past or future projects, can read simple technical documentation. Is able to write reports, letters of complaint, etc. with some difficulty.

LITENING CEFR LEVEL: B1.2

READING CEFR LEVEL: B1.2

A0 A1 A2.1 A2.2 B1.1 B1.2 B2.1 B2.2 C1.1 C1.2 C2

LEARNING FEEDBACK

La place des adjectifs, Les auxiliaires HAVE, DO, MUST, CAN, Le Present Perfect + SINCE et FOR, Les temps du passé, Les auxiliaires modaux COULD, MIGHT, WOULD RATHER et HAVE TO, Le présent au lieu du futur après WHEN / UNTIL / AS SOON AS, Le premier et deuxième conditionnel, Les questions indirectes, Les phrasal verbs (verbes à particule) - Très haute fréquence

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MTS
Mapping & Testing Services

The LMAP score report is an official report of the LMAP test approved by Mapping & Testing Services. It includes:

- Authorized test center identification and, if needed, third-party identification, including, for example, the company's
- Candidates' identification, including ID type, ID #, and ID photo, as well as first name, last name, and (if applicable) additional name; the secure verification code; and the URL for score verification
- LMAP test information including LMAP purposes, LMAP test version, language of the test, date of the test and test duration
- LMAP results including LMAP CEFR general level, listening CEFR level, reading CEFR level, LMAP CEFR general level descriptor and feedback dedicated to “workon” in the context of learning.

LMAP OFFICIAL CERTIFICATE OF ACHIEVEMENT

The LMAP test official certificate of achievement is approved by Mapping & Testing Services. It includes:

- Authorized test center identification
- Candidates' identification including first name, last name, and (if applicable) additional name; the secure verification code; and the URL for score verification
- LMAP test information including LMAP test version, language of the test and date of the test
- LMAP results including LMAP CEFR general level, listening CEFR level, reading CEFR level, LMAP CEFR general level descriptor



LMAP SECURITY

Security is one of the primary goals of the LMAP team. Mapping and Testing Services has defined key security aspects of the LMAP test. These include: Making sure the candidate has access to a new test at each session; ensuring that the score and the levels are reliable and valid for each test; ensuring that the identity of the candidate is secure and verified; delivering reports digitally via secured files, time stamping and secure personal codes.

PERSONAL SECURE CODE

As part of our security protocol, how the candidate accesses the test is critical. The Mapping & Testing Services infrastructure provides a unique personal code to the candidate. For tests without the "pause" option, the code allows one-time access to the test. For tests with "pause," the code can be used multiple times.

The personal code will also allow the candidate to access the final results and reports through www.candidate.mappingtestingservices.com/result. The candidates' score reports and official certificates will also include the secure code and the web address in order to allow a third party to access or verify the scores and reports.

MULTI-VERSIONING AND ITEM MIXING

The LMAP test uses artificial intelligence for scoring & question management.

The test has been designed to combine and mix multiple versions of itself, making it unique. When a candidate takes the test, the A.I. chooses among different versions of each question. This is a guarantee of test security, making sure a candidate will not be able to retake the test with the same questions.

For score calculation, the algorithm matches the answers, by question, category and skill set, to the 10 CEFR levels. The algorithm:

- Can decide to move a candidate on to the next level or, if a minimum of 75% hasn't been reached, to stop the test.
- Will increase the difficulty of the questions to cover CEFR levels from A1 to C2
- Will finalize a general CEFR level, and a CEFR level for all comprehensive skills
- Will give feedback for areas to "workon"

SCORE REPORT AND OFFICIAL CERTIFICATE AUTHENTICITY

The LMAP test provides a score report & an official certificate to the candidate.

These reports are proof of a candidate's language abilities. As such, their authenticity is of critical importance to Mapping & Testing Services. This is why our test reports are provided in secure, inviolable PDFs. In order to maximize the report's security and validity, Mapping & Testing Services offers 128-bit encryption and a time-stamped certificate.

LMAP

TEST ADMINISTRATION

The LMAP test can be administered in full online via the personal secure code login, and the personal data confirmation section of the test where the candidate signs and legally declares that he/she is the person who is taking the test.

For high-stakes decisions, Mapping & Testing Services recommends that the LMAP test session be administered by an authorized test center according to rigorous guidelines. The first level of verification is the candidate's Identity. The candidate must bring a valid passport, national ID, or driver's license, with photo. As for the personal secure code, there are two options:

- The candidate brings the personal secure code he/she received earlier by email to the test center, and the supervisor checks the candidate's identity during login.
- The supervisor provides the candidate with the personal secure code at the center.
- For high-stakes decisions, there will be no "pause" option in the test.

Since the LMAP is an adaptive test:

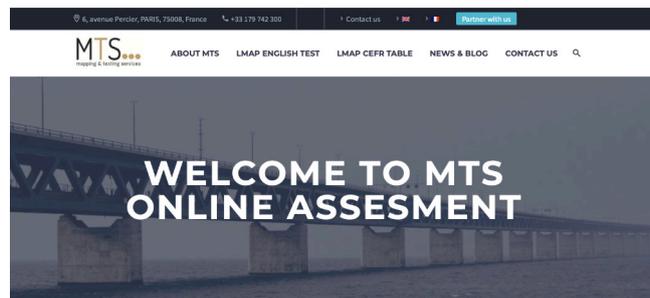
- Candidates can start and finish their test whenever they want. At the end of their session, they should be sure to leave the exam room quietly
- Candidates can be seated randomly by the supervisor, since different questions will be generated for each test.

LMAP TEST SUPPORT

Mapping & Testing Services is working across the world with a network of accredited “VENDORS” and “AUTHORIZED TEST CENTERS.” They are the primary point of contact for candidates. If problems arise at login, during the test, or in the score report, please contact your authorized test center with details of the difficulties.

For global test registration, please go online at :

www.mappingtestingservices.com



WHAT IS MAPPING & TESTING SERVICES?

MEASUREMENT SOLUTIONS FOR BUSINESS & ACADEMIC

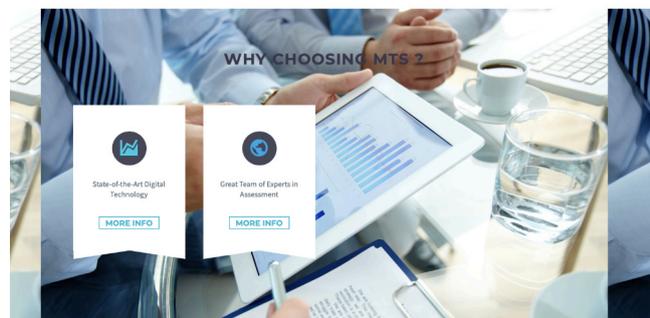
MTS helps academic & business clients measure what needs to be measured by providing ready-to-use and custom assessments with State-of-the-Art online Technologies

...Language assessment for English and French. Specialized additional modules for dedicated domains. Assessment and mapping of specific skills...

MTS partners with organizations across numerous domains worldwide, including businesses, universities, schools and governments, offering high-quality standard and custom assessments and certification using state-of-the-art Technologies.

All MTS solutions are developed by experts in psychometrics, technology, and ergonomics.

LMAP is the best known English assessment online test, developed by Mapping & Testing Services.



LMAP

DATA STORAGE

LMAP and Vendor/ATC Manager data is stored on AWS (Amazon Web Services) in a European datacenter by default. By specific ATC requests, Mapping & Testing Services can store the data from a specific country in a specific datacenter located in their country.

DATA FOR RESEARCH & DEVELOPMENT

Mapping & Testing Services uses test registration and test questionnaire data to manage R&D data analysis and study. In this specific case, all data is used anonymously to help us improve our test measurement system, including fairness, reliability, quality, CEFR compliance and non-discrimination.

DATA OFFICIAL REGISTRATION

The data store of Mapping & Testing Services has been declared at CNIL, in Paris, France, in order to protect personal data usage and protect individual rights.

GDPR COMPLIANCE FOR EUROPE

Mapping & Testing Services aims to respect the confidentiality standards set by the European data protection law known as the General Data Protection Regulation (GDPR).

Mapping & Testing Services understands the importance of providing its users with an environment where they feel safe. Mapping & Testing Services policies on user data protection adheres to the highest requirements of European law.

To know more about the Mapping & Testing Services Privacy policy, go online at:

www.mappingtestingservices.com/privacypolicy

SPECIFIC CONTENT SECTION OF THE MANUAL

- LMAP VIDEO AND WRITING INTERVIEW “OPTION”
- LMAP ENGLISH TEST “FOR SPECIFIC PURPOSES”
- ONLINE PROCTORING

LMAP

INTERVIEW OPTION

The LMAP INTERVIEW is an optional feature, which the candidate performs after the LMAP test ends. It is usually required by the Authorized Test Center, a company or a specific institution.

The interview is accessible through the back office of the Authorized Test Center and the candidate's result page, which is accessible via the secure code of the assessment.

The interview option is composed of:

- A video interview lasting 1 to 5 minutes
- A writing activity lasting 5 to 15 minutes

The questions for the video and the writing interview can be either standardized questions, provided by MTS, or customized questions from the Authorized Test Center, a company or a specific institution. The duration can be customized as well.

The optional video interview requires that the candidate bring specific, properly equipped devices to the exam.

These include an appropriate headset with **microphone** and also a computer, a tablet or a smartphone with **camera**.

ADDITIONAL MATERIAL CHECK FOR THE VIDEO

After the audio check section, the candidate will be asked to check that the video is recording properly.

Please make sure that your microphone and your camera are up and running throughout the LMAP test.

Video test

We need you to test your capacity to record audio and video. Please click on the "Start" button to record video sample that you will then be able to watch to see if it is working.



Start **Stop & Show**

Audio input monitor:

Next**I can't record the video**

INTERVIEW INSTRUCTION PAGE

At the end of the LMAP test, you will access an interview instruction page. After clicking "start," you will be sent to the video interview section.



LMAP
By MTS



MTS
mapping & testing services

[Voir l'interface en français](#) Interview instructions

Your test is over. It is now time to proceed with your video and writing interview. In this section, you will have to answer one question through the video and another one in writing.

- The video interview will take 1 to 3 minutes
- The writing part will take 2 to 5 minutes



Start

VIDEO INTERVIEW PAGE

First, start by reading the question(s), then click "start" and begin speaking. Click "save" when finished. Please make sure your face stays centered throughout the recording. After clicking "start," you will see a red button informing you that the recording is working properly. When speaking, you should see a sound wave moving.

For the video interview, you have a minimum time and a maximum time in which to complete your answers. Please make sure you have reached the minimum time limit. After clicking "save," you will be sent to the writing interview.

293 seconds remaining

Interview - video

The video you record must stay under 300 seconds long. It will cut out when that amount of time is reached. Minimum recording time is: 5 seconds.

Please answer the following question on video:

Talk briefly about an article or a book you have read, a film or documentary you have seen and which made an impression on you.



Length of video recording:

Audio input monitor:

Please make sure your face stays centered.
The Authorized Test Center and institutions you share your results with may access your interview.

WRITING INTERVIEW PAGE

First, start by reading the question(s), then start writing your essay and save it when done.

For the writing interview you have a minimum time and a maximum time in which to complete the exercise, as well as a minimum number of characters to enter. Please make sure you've reached the minimum character count by checking the counter.

During your writing activity, you will see your video interview to be uploaded.

Interview - written exercise

Please answer the following question in the text field:

Talk briefly about an article or a book you have read, a film or documentary you have seen and which made an impression on you.

Minimum number of characters required: 50
Number of characters input: 0

Thank you for answering the question within the allotted time
The Authorized Test Center and institutions you share your results with may access your interview.

AFTER THE INTERVIEW OPTION

After the interview ends, you will be sent to the final page of the test.

LMAP ENGLISH TEST FOR SPECIFIC PURPOSES

Depending on the purpose of your English assessment, you may be asked to perform an additional module, based on a specific subject, along with the LMAP English test, e.g. LMAP ENGLISH TEST – HOSPITALITY INDUSTRY.

In this case, after completing the classic LMAP English test, you will access an additional module composed of 2 or 3 sections:

- Written comprehension
- Oral comprehension
- Vocabulary/Grammar (optional module depending on the additional section).

This module lasts a maximum of 20 minutes.

TRANSITION FROM LMAP ENGLISH TEST TO LMAP SPECIFIC SECTION

You will see a page where we provide basic information on the additional module.

Key information: The questions you will be asked in the additional module will be based on the CEFR level you've attained on the LMAP English test.



[Voir l'interface en français](#)

Ready?

You have completed the first part of your LMAP English test.

In the following section, we will assess your ability to communicate effectively within the context of: the hospitality industry.

This section lasts a maximum of 20 minutes and includes two activities, which were selected according to the level obtained on the first part of the test:

- Written comprehension
- Oral comprehension

Press next to start the test.

Start

LMAP ENGLISH TEST FOR SPECIFIC PURPOSES: TEST RESULTS

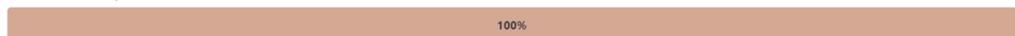
At the end of the additional module, you will access the test page results. Along with the LMAP English test results, which are based on the CEFR framework, you will see the specific section results stated as a percentage of correct answers to wrong answers.

These results will be added to the LMAP score report and the official certificate.

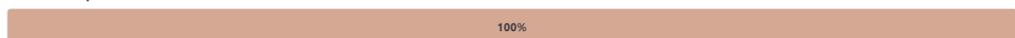
Your LMAP HOSPITALITY Test results

Here are your results as a percentage of right answers given out of all questions answered:

Written comprehension



Oral comprehension



Caption:



Next

LMAP ENGLISH TEST or LMAP ENGLISH TEST-SPECIFIC PURPOSE WITH ONLINE PROCTORING

For high-stakes decision making, the LMAP test can be administered online using a secure process of identity verification and behavior monitoring. This process is called ONLINE PROCTORING.

The online proctoring administration mode is used following requirements by the Authorized Test Center, the company or the institution requiring the LMAP test.

The online proctoring requires that you:

- Have with you a valid official ID (passport, driver's license, country ID), with an up-to-date photo
- Have access to a quiet space with no one else present in the room
- Have a good Internet connection or 4G equivalent, if using your cell phone
- Have a computer with front-facing camera or smartphone; headphones with microphone; or speakers

This test is proctored

This version of the LMAP test is an **online proctored exam**.

In order to ensure that the results of your exam will be delivered and certified, observe each of the following rules both before starting the test and throughout your test-taking session.

At the end of the test, you will also have a speaking and writing interview that will be accessible by the Authorized Test Center and through your test-results web space.

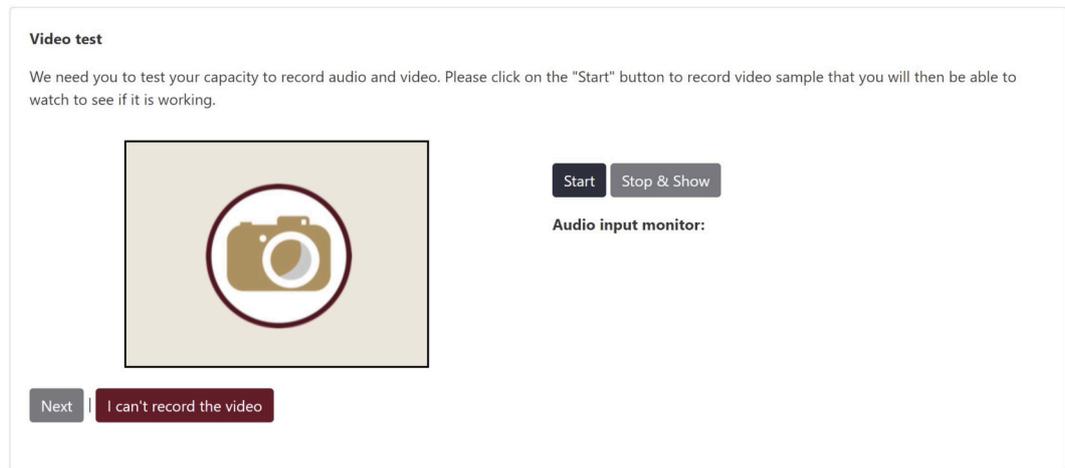
Before going forward, you must:

- Have with you a valid official ID (passport, driver's license, country ID), with an up-to-date photo,
- Have access to a quiet space with no one else present,
- Have 15 to 70 minutes available, depending on your level,
- Have a good Internet connection or 4G equivalent, if using your cell phone,
- Have a computer with front-facing **camera** or smartphone; headphones with **microphone**; or speakers.

Next

AUDIO AND VIDEO CHECK

After the instruction pages, you will be asked to check the audio and the video of your device to ensure compatibility.



PERSONAL DATA CONFIRMATION PAGE AND DATA PROTECTION COMPLIANCE

Because of the data online proctoring requires, we need to make sure that you are fully aware of the data collection involved, and that you agree to share your data. For further information, please consult the MTS Privacy Policy at mappingtestingservices.com.

On the personal data confirmation page, we detail the data collected, including:

- Photo of the candidate
- Photo of a valid ID (national ID, driver's license or passport, showing photo of the candidate)
- Random video
- Photo taken throughout the duration of the test
- Web navigation, in order to prevent cheating

At the end of the personal data page, the candidate is asked to provide a signature authorizing data collection. If a signature is not provided, the candidate will be unable to take the exam.

PHOTO OF THE CANDIDATE

The candidate is asked to take a photo of himself/herself, showing the face clearly. The photo will be posted on your score report and on the candidate's result page.

If needed, you can retake the photo multiple times before clicking "save." You can adjust the photo using the resizing block.

Certificate photo

Take a photo of yourself.
Look at the camera and press "Take photo". If the photo is not clear or otherwise satisfactory, please take it again.

Your camera:



Your certificate photo as we will store it:



Take photo again

Save photo

This photo will be displayed on your score report. Do not hesitate to adjust it with the resizing tool to crop the photo to get the best portrait possible.

SPECIFIC TEST REQUIREMENTS

In order to guarantee that your LMAP test will be delivered and scored, you will be presented with specific requirements that must be met throughout the test.

These requirements are monitored by an AI-powered system, which is able to flag suspicious behavior.

These include:

Test requirements

Ensure you stay visible throughout the test
If you don't respect this requirement, your test will not be scored



Stay in the camera's field



Stay face to the camera

next

Test requirements

Do not leave your browser and do not move to another window

If you don't respect this requirement your test will not be scored



next

Test requirements

Do not use any external support

If you don't respect this requirement, your test will not be scored



Do not use other device



Do not write or read notes

next

Test requirements

Do not allow anyone else in the room

If you don't respect this requirement your test will not be scored



next

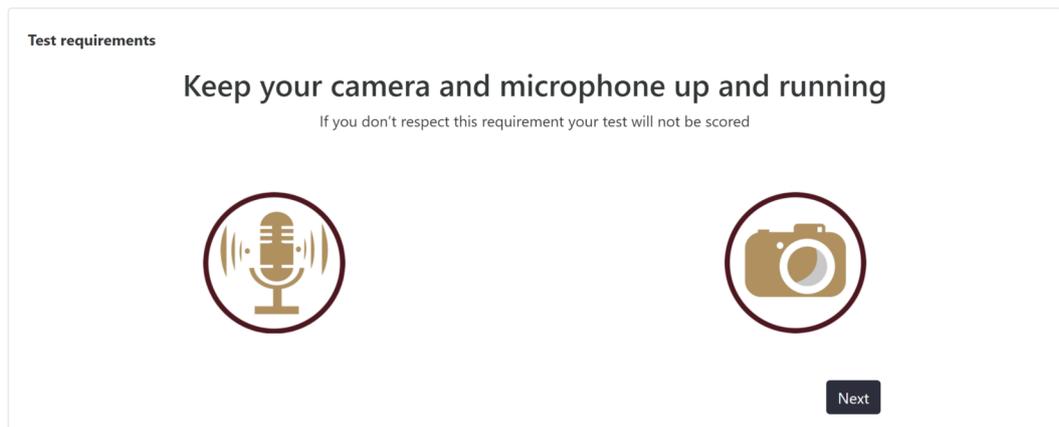
Test requirements

Do not speak when not required

If you don't respect this requirement your test will not be scored



next



RANDOM VIDEO FOR IDENTITY CHECK

During the LMAP test with proctored administration, the system can display one or many random videos, which pose questions to the candidate. Please make sure to answer the questions accordingly, within the given time frame, making sure your face remains visible.

WHAT ABOUT ONLINE PROCTORING AT MTS?

During the test, our AI (artificial intelligence) powered engine is:

- Checking and comparing the various photos, videos, and photo IDs of the candidate, using facial recognition for identity confirmation
- Watching for suspicious behavior via the photo, video, and web-navigation analysis.

If an identity breach or other suspicious behavior is detected, the delivery of the test result is suspended for 48 hours. This information is displayed on the candidate result page and the Authorized Test Center is informed.

HOW DO WE MANAGE SUSPICIOUS LMAP TESTS?

All suspicious LMAP tests must be reviewed by an accredited MTS supervisor. 48 hours are necessary to perform the full LMAP test review.

The supervisor has access to the photo of the candidate, the video of the candidate, the ID of the candidate, and all the photo checks collected during the test (100 to 200) as well as all web-navigation flags that are not compliant with test requirements.

If the suspicion is not confirmed after the supervisor review, we unlock the scoring process, deliver the score and certificates, and inform the candidate and the Authorized Test Center.

If the suspicion is confirmed, the status of the online proctoring will be changed to: "Suspicion confirmed" and scores and certificates will not be delivered.

The supervisor documents the decision and keep track of the reason and the record of the evidence for 6 months.

HOW CAN I MAKE A CLAIM IF MY LMAP TEST IS PLACED ON SUSPICION CONFIRMED?

The candidate and the Authorized Test Center have 2 months after the date of the test to file a claim.

For any claim, MTS will:

- Ask another supervisor to reanalyze the proctoring data in order to make sure there is no mistake,
Answer the claim by providing the candidate and the ATC with more detailed evidence about the suspicion.

At this stage, if the suspicion is proven wrong, it can be removed and the LMAP test scores displayed; if the suspicion is confirmed, the results will continue to be withheld.

HOW DO WE MANAGE PROCTORING DATA RELATED TO GDPR COMPLIANCE?

Governing rules of MTS GDPR data compliance for online proctoring during the LMAP exam have been established in order to respect and protect privacy information, as well to ensure security.

Online proctoring is added to the LMAP test for the sole purpose of securing exam results and only when required by the applicant (the ATC, company or institution requesting the exam).

The legal basis for data processing is found in Article 6 of the GDPR, which provides for the processing of personal data necessary for the performance of a service.

Candidate information

Before the test, we provide the candidate with the LMAP manual, which includes all related information about proctoring.

At the beginning of the LMAP test, you are informed that the test administration is using online proctoring. In addition, we provide you with:

- A personal data confirmation page and data protection compliance, giving a detailed list of all information captured, and we ask you to agree by signing at the end of the page
- A set of proctoring requirements, followed by the statement: “ If you don’t respect these requirements, your LMAP test won’t be scored”

What we collect, what we store and what we keep

We collect 3 types of data:

- Photo and ID of the candidate that will be stored for 5 years (The photo of the candidate will be displayed on the certificate and on the candidate result page accessible via secure code)
- Photos and video related to identity and behavior check. These data will be stored for 2 months if no suspicion has been detected, and 6 months for an LMAP test with suspicion confirmed.
- The results of data made by our AI engine based on identity and behavior checks will be kept for 5 years.

These data are collected only for the purpose of the online proctoring services, in accordance with Article 6 of the GDPR regulation.

In addition, candidates can contact MTS to request their erasure at an earlier date, which will be possible if your data are no longer necessary for the purposes of processing.

All details about proctoring online and GDPR compliance can be found at <https://mappingtestingservices.com/mts-privacy-policy/>

Additional details can be found at MTS support center <https://mappingtestingservices.com/lmap-support-center/>

MTS data protection including third parties

MTS guarantees the data protection of the MTS infrastructure using a shared responsibility model with third parties.

The data protection includes:

- multi-factor authentication
- SSL/TLS to communicate with our third parties
- Encryption solutions, along with all default security controls
- Advanced managed security services which assists in discovering and securing personal data that is stored by MTS

As for proctoring, only MTS supervisors with dedicated secure identification can access our proctored data analysis cockpit.

MAPPING & TESTING SERVICES

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+33 674 534 026

www.mappingtestingservices.com

TAKE THE LMAP TEST

www.lmap.mappingtestingservices.com

ACCESS LMAP RESULTS

www.candidate.mappingtestingservices.com/result

LMAP SUPPORT CENTER

<https://mappingtestingservices.com/lmap-support-center>

Company registered number : 794 215 947 00035

VAT number : FR90794215947